iPECS
Your Communications Solution
The Best Communications Solution for Your Business
iPECS-LIK
iPECS is an Ericsson-LG Brand
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LG

iPECS-LIK

Simply Unifying for SMB Communications

As your workforce becomes more mobile and dependant on ease of use and collaboration, your SMB communications solution should be simple, powerful and cost effective. For a business to perform and stay competitive, regardless of size, it needs tools that work well together to facilitate fast, well informed, critical decision making in a more efficient work environment.

PRODUCTIVITY ENHANCEMENT OF YOUR BUSINESS WITH UNIFIED COMMUNICATIONS

As an SMB, you need to constantly improve business productivity. Ericsson-LG iPECS-LIK is the core platform of a Unified Communications Solution with easy to use communication and collaboration tools. iPECS-LIK brings together various applications and communication tools so you can easily work and serve your customers effectively.

The iPECS UCS Client is an intuitive desktop and mobile application designed for SMB users so they can easily collaborate with colleagues. Wherever you are, you are able to reach the resources needed for efficient communications. With the click of your mouse, iPECS UCS Client instantly accesses shared resources such as a central company directory and schedule synchronization. Use the presence information reduce communication latency and communicate with others in the most appropriate format, Instant Message, Voice call, video conference, SMS and more. Share applications and files to review the latest information such as sales records and improve decision making and response time.

iPECS UCS simplifies your business communications and improves productivity by linking voice and other communications aware applications under a single intuitive user interface.

LOWER TCO AND COMMUNICATION EXPENSES

Ericsson-LG has been focusing on small and medium-sized businesses for more than 40 years and this experience is reflected in our products and solutions. The best of which, is the iPECS-LIK for SMB, to help you save money and lower costs.

iPECS-LIK employs a fully distributed modular architecture to deliver all the advantages of VoIP. The single voice/data infrastructure significantly reduces the costs of managing your communication solution. The modular type gateways, terminals and soft clients can be located anywhere there is access to your network.

Powerful redundancy capabilities assure operation should failure occur utilizing back-up power and Call Server modules.

iPECS intelligent management permits a highly versatile interface to save management time and costs of all iPECS solutions in a distributed environment. Multi-party audio and video conference through the system eliminates the need for expensive, third party conferencing services.

EASY TO USE AND MANAGE

Whether you're adding a new employee, moving phones, dispatching a road warrior or deploying a new branch office, iPECS-LIK always makes it simple to do.

With a simple, straight-forward configuration along with plug and play installation, IT managers appreciate the ability to locate where iPECS solutions are needed without clumsy and difficult configuration limits.

Managers can monitor and manage up to 500 Call Servers from a single remote point and have full access to the database and maintenance features of each system from anywhere.

Thanks to the modular hardware and software structure, you can simply add another module to increase the capacity or coverage of service, no matter how your business is growing.

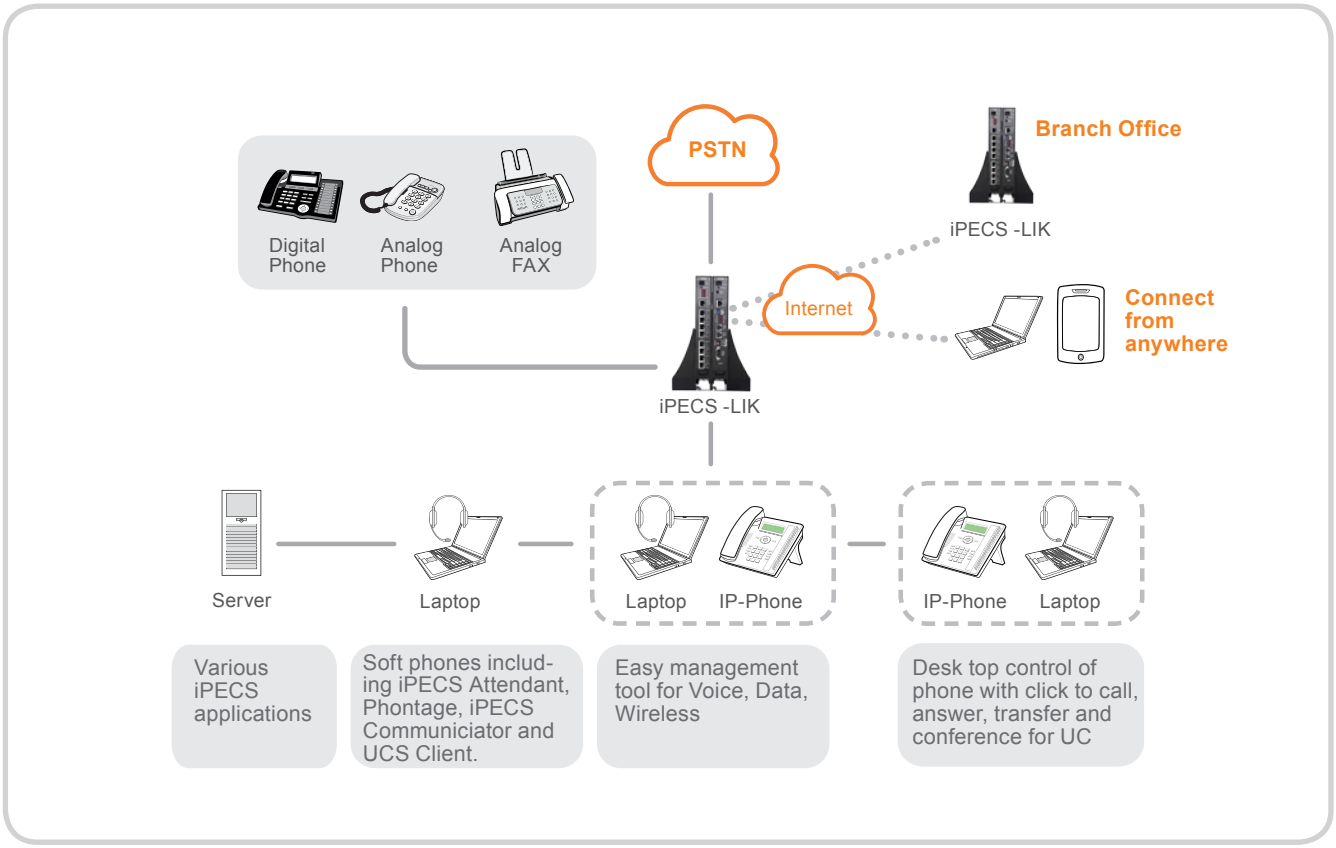
Key Benefits

- Utilizing a simple and flexible architecture best suited for small and medium sized businesses
- Cost effective full featured IP PBX system rather than a key phone system
- Enjoy the value of convergence that simplifies and empowers business communications
- Transparent connectivity for the branch office, home office and business traveler
- Improved business productivity and faster business decisions
- Understand and respond to your customers needs quicker
- Keep your staff connected and remain reachable from anywhere, anytime, on any device
- Experience highly secure rich-media communications
- Return on investment as your business grows and becomes more efficient
- Future proof your business with future ready solutions
- Easy and seamless integration with other applications and solutions across various business environments such as customer service, hospitality, monitoring and reporting

Features

- Powerful call handling features including Built-in ACD, Hot desking, Individual call routing, Incoming caller ID based call routing and 300+ features
- System networking up to 250 servers and gateways
- Scalability: Up to 1,200 ports per system and 300,000 with networking
- Modular type gateway : PRI, Analog CO, IP trunk, SLT, DKT, DECT
- Built-in resilience: Active/Standby System redundancy and local survivability
- Supports a wide range of Ericsson-LG communication and collaboration applications and phones
- Centralized management with built-in system web admin
- Multi party voice conference up to 32 parties with MCIM
- Virtual conference room, conference group call, Ad-hoc conference
- Automatic call recording
- Built-in Voice mail in some models and additional service with VMIM
- Multi language Auto Attendant, Email notification of VM and more
- Personal call routing: Re-routing to other destination, Queue for answer
- Mobility with full feature system DECT and Wi-Fi phones
- Mobile extension with mobile phone linked as a system extension with no licensing cost
- One office number service for mobile workers
- Fixed line SMS
- Various standard telephony and networked protocols and API
- Session Initiation Protocol (SIP): SIP trunk interface interoperable with major soft switches, SIP extension and other devices
- Embedded hotel features such as check-in/out, wake up, room status, emergency call, mini-bar, pre-paid call and etc.
- Various PMS support with Ericsson-LG PMS in iPECS® Attendant Hotel version, Micros Fidelio PMS certified interface and optional 3rd party PMS
- Simple licensing model: just choose the right call server for you and install! That's it.

Your SMB communications solution in today's competitive business environment should be simple and powerful with less investment.



Flexible and scalable call server and gateway

iPECS-LIK Call Server is at the heart of the iPECS call control platform. This highly reliable purpose-built server controls and maintains communications between end-points and shared network resources. You can select the Call Server to best meet your needs based on the size of the business from 20 to 1,000 users. Modular type iPECS-LIK Gateways, which easily connect to the call server over any IP network, interface to an array of resources including analog, digital and SIP connections both for trunk and extension. The simple modular structure yields flexible configurations and installations to meet your business needs now and in the future.

Easy and efficient desktop applications

Every business has different communications needs and to Meeting these needs is critical for the business communications solutions. Ericsson-LG iPECS-LIK offers various applications for you to fulfill different needs and requirements in your business. Unified Communications, Management and monitoring solutions, customer service and contact center solutions, hospitality solutions and other applications are designed to deliver the efficient and powerful resolutions for your business.

Unified Communication and Collaboration Solutions
- iPECS UCS, iPECS UMS, iPECS UCS Mobile Client, ez Attendant, Phontage

Easy management and monitoring solutions
- iPECS NMS, UDM

Productivity enhancement solutions
- iPECS IPCR
- iPECS CCS for contact center and customer service
- iPECS Attendant for Office version and Hotel version

A variety of system phones available

To an end user, the telephone that sits on the desk is the system. It is the critical interface that determines how easy it is to use the system, and in turn, how productive, effective and satisfied a user can be. That's why Ericsson-LG offers a wide range of user-friendly business sets to fit any business.
Ericsson-LG IP Phones support a comprehensive suite of telephony features and applications with solutions designed to meet varying communication needs from small-to-large environments. The portfolio includes desktop IP phones, IP conference phone and Voice over Wireless LAN handsets. Ericsson-LG also offers TDM analog and digital phones to meet the wide range of customers requirements.

LIP-8050V

IP Desktop Phone
- LIP-8000E Series IP Phone
- LIP-9000 Series IP Phone
- IP8800E Series SIP Phone
- ACT-50 Conference Phone

IP8840E

Digital Desktop Phone
- LDP-9000 Series and LDP-7000 Series Digital Phones

Internal mobility and mobile reachability

iPECS-LIK supports various mobility solutions to keep people connected for better communication and work performance. Business DECT solutions including GDC-600BE base system and various DECT system phones guarantee in-building mobility. Also within the wireless LAN environment, Wi-Fi phones are connected to the communication network. With mobile client applications on your smartphone, you can easily access and utilize the rich communication features and provide your customers with one-number reachability anytime, anywhere.

GDC-500H

Business DECT Solution
- GDC-500H
- GDC-450H
- GDC-400H
- GDC-600BE

WIT-400HE

Wi-Fi Phone
- WIT-400H SIP Wi-Fi Phone
- WIT-400HE IPKTS Wi-Fi Phone

Mobile applications for communication and collaboration
- iPECS Communicator for Android and iOS
- iPECS UCS Mobile Client for Android
- Phontage

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